

FundON Privacy Policy

Your trust is one of our most important assets. This Policy thereby aims to give you an understanding of how FundON collects, uses, shares, and protects your personal data.

We may amend or review this Policy at any time, such as in response to changes in legislation and regulations. We remain committed to safeguarding your information and being transparent about our data protection practices.

This Policy is to be read together with the Terms and Conditions at www.fundon.io and applies to all FundON services provided by FundON Pte. Ltd. under such Terms and Conditions.

Collection of Personal Data

Personal data refers to data about an individual who can be identified from either that particular data, or from that data and other information, which we have or are likely to have access to.

Commonly collected personal data of typically include, amongst other things, names, addresses, telephone (landline and mobile) numbers, e-mail addresses, NRIC/FIN and dates of birth, financial data, creditworthiness information, images collected through Global Information Attestation Network (GIAN).

Wherever possible, we only collect personal data directly from you. Your data (including personal data where you are an individual) may be collected through the use of the FundON website and/or the FundON App; or with your permission, through government agencies, registers, authorities, statutory boards or any other law enforcement units; closed circuit television (CCTV); images collected through GIAN; and not restricted to meetings, events, seminars, workshops, road shows, talks, surveys organised or sponsored by FundON.

In addition to personal data provided to us, certain information related to you that are not considered personal data may also be collected. We collect this information to improve our website, App and other online services.

Such non-personal data may include information such as your IP address, the internet browser you use, details of your interaction with our website and/or the App, and other types of non-personal data.

We may also receive personal information about you from other sources if you have given permission for that information to be shared. This may include information from commercially available sources, such as public databases and data aggregators, and information from third parties which we believe you have authorized to provide your personal details on your behalf.

Use of Cookies: We and some of our business partners may use data collection devices such as "cookies" on certain pages of the website and on our App to personalise your online experience, help analyse our website and the App flow and measure promotional effectiveness.

“Cookies” are small files placed on your hard drive that assist us in providing our services. We may offer features that are only available through the use of a “cookie”. We also use cookies to reduce the number of times you need to enter your password. Cookies may also help us provide you with targeted information in accordance to your interests. Most browsers automatically accept cookies but you can modify your browser to decline cookies (if your browser permits you to do so), although in such a case you may not be able to access certain features on our website and/or the App, or some interactive features offered on our website and/or the App may be restricted or rendered inoperable.

Using Your Personal Data

We may use your data for the following reasons:

1. Onboarding you and the SME you represent as customer of FundON
2. Managing your FundON Account
3. Processing your application for FundON products/services
4. Verifying your identity
5. Conducting market research, survey and/or analysis
6. To conduct credit checks to assess or verify your credit worthiness or financial soundness
7. To maintain your transaction history for future assessment
8. Fulfilling a legal or regulatory requirement, including providing assistance to law enforcement, judicial and other government agencies
9. Responding to your complaints, queries and/or feedback
10. Informing you of service and security issues
11. Preventing and detecting fraud or other crimes
12. Conducting audits, compliance and risk management
13. To be used by our outsourced service providers
14. Ensuring the safety and security of our properties and systems
15. Informing you of updates and/or developments to FundON services
16. Informing you of any changes to our Terms & Conditions which may affect you

Protecting your Data

We have implemented stringent measures to secure and protect your information. These include:

1. Safeguards to prevent security breaches in our network and database systems
2. Strict verification processes to prevent unauthorised access to data

If you require further information, please feel free to contact us via email at dpo@fundon.io. However, we cannot completely guarantee the security of Personal Data we have collected and hold about you compromised through viruses, bugs, trojan horses, spyware, malware, hack during transmission and the list if not exhaustive.

Access To and Correction of Personal Data

You may (a) access to review Personal Data we have collected and hold about you or (b) request to change, correct or amend or update Personal Data we have collected and hold about you. Please send in your request via email to our Data Protection Officer. Kindly allow reasonable time for us to respond to your request. Our Data Protection Officer may request for documents to verify the authenticity relating to change/correction/amendment/update which you have requested.

Changes to FundON Privacy Policy

We may update this Policy from time to time. We shall take reasonable steps to announce any updates to this Policy on FundON homepage. By continuing to use our services, apply to any of our products or maintain any relationship with us, we deemed that you have accepted the updates made to this Policy.

Data Protection Officer

You may contact our Data Protection Officer if you have any complaints, enquiries or feedback. If you wish to request for access to your Personal Data, request to change, correct, amend or update any Personal Data we have collected and hold about you, please do not hesitate to approach our Data Protection Officer in writing.

Email Address: dpo@fundon.io

Address: 3 Fusionopolis Way, #13-25, Symbiosis, Singapore 138633